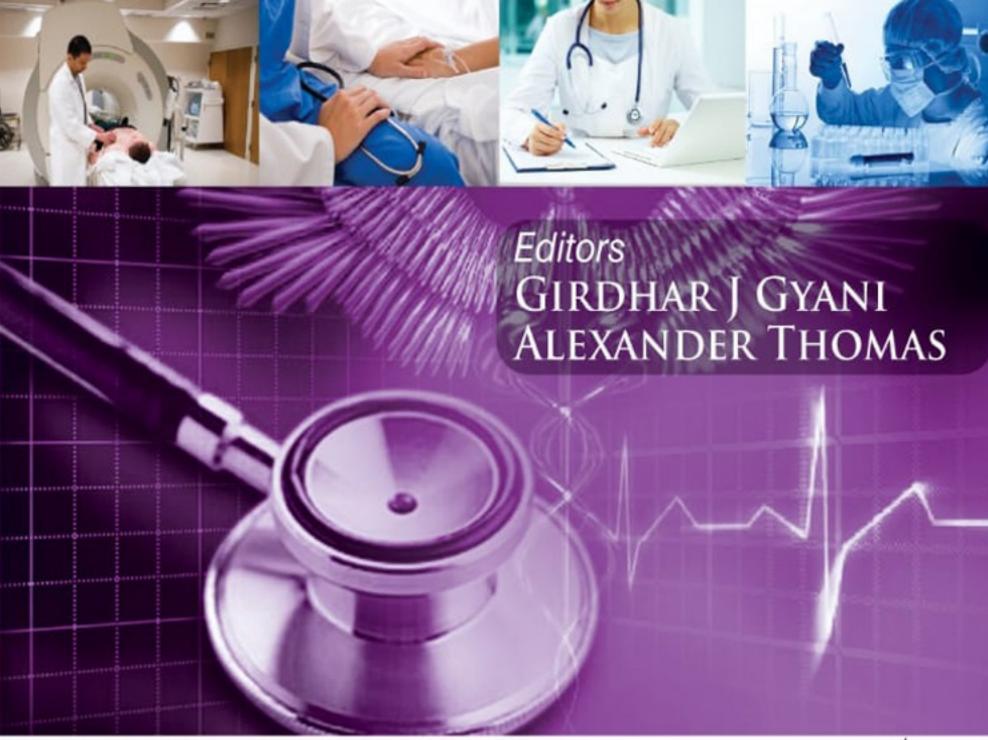
## HANDBOOK OF HEALTHCARE QUALITY & PATIENT SAFETY



Foreword

Carsten Engel

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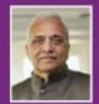


## HANDBOOK OF HEALTHCARE QUALITY & PATIENT SAFETY

## Salient Features

- Contains 30 chapters by domain experts, which are divided into five sections
- Provides a complete umbrella solution on patient safety and quality of care
- Includes dedicated chapters on transforming and sustaining the quality journey in HCOs
- · Places equal emphasis on quality in clinical and non-clinical functions
- · Presents hands-on learning for multi-disciplinary areas of healthcare governance
- Can be used as a ready reference for healthcare professionals, clinicians and administrators
- · Contains reference material for academic institutions in medicine and management

Girdhar J Gyani PhD FIE MCSI is the Director General of Association of Healthcare Providers - India (AHPI) with over five decades of experience in administration, research, and quality. He is widely recognized as the founder of healthcare quality in India. During his tenure as Secretary General of the Quality Council of India, Dr Gyani played a pivotal role in the creation of National Accreditation Board for Hospitals and



Healthcare Providers (NABH). He also pioneered quality accreditation in varied disciplines such as public services, school education, environment, food safety and the manufacturing sector. SME World Magazine in the cover story of its June 2012 issue, described Dr Gyani as the "Quality Man of India."

Alexander Thomas MS Orth M Phil PGDMLE President of AHPI, President of the Association of National Board Accredited Institutions (ANBAI), and Founder-President (2012-2017) and Patron of the Consortium of Accredited Healthcare Organizations (CAHO), has effected far-reaching policy changes within the healthcare landscape. He led the expert group on medical education for the National Education Policy 2019



headed by Dr Kasturirangan, created national coalitions [with the Indian Medical Association (IMA)], the think tank on health (with NLSIU), and liaised between government and health stakeholders during the COVID-19 pandemic. He has served on committees of the Union Health Ministry, NABH, HSSC, CII, FICCI, UNESCO, PHFI, and NBE. He has several publications to his credit, including *Communicate*. Care. Cure. A Guide to Healthcare Communication, India's first book on the subject.

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